

# International Journal of Energy Economics and Policy

ISSN: 2146-4553

available at http: www.econjournals.com

International Journal of Energy Economics and Policy, 2020, 10(6), 704-712.



# The Role of Intellectual Human Capital, Human Resource Practices and Intention to Use of Energy Resources on the Company Performance

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**Received:** 15 July 2020 **Accepted:** 17 September 2020 **DOI:** https://doi.org/10.32479/ijeep.10623

#### **ABSTRACT**

The study aimed to analyze the relationship between the performance of companies and human capital with the help of moderating role of intention to use of renewable energy through various modes while providing an eminent view of the literature. The approach of quantitative has been used by this study. While reviewing the literature, the permitted issues are covered into three categories which were neglected previously: human capital analysis — relationships of management performance along with the intention to use of renewable energy, measuring and defining of human and intellectual capital, and HRM. Intention to use renewable energy significantly and positively moderates among the relationship between intellectual human capital, and the company's performance. The results of this study are pertinent to the relationship among various aspects of human resources and performance of companies which were lately experienced in rapid developments. These findings provided the guidelines to the policymakers that they should provide the focus on the formulation of the policies related to the intellectual human capital and effective use of renewable energy that enhance the company performance.

**Keywords:** Human Capital, Human Resources Management, Management Performance, Intentions to Use Renewable Energy **JEL Classifications:** O2, J24, O15

### 1. INTRODUCTION

Performance evaluation of human capital based companies is an interesting thing that companies need to develop in the future. One of the important and main elements of intellectual capital is termed as human capital under the ownership of a company. During the company's performance assessment, the use of physical resources is more this time. For the measurement of company's performance, the element of financial perspective dominates with its accuracy but the actual basis of driving financial values is considered as human capital inducing the innovations, ideas, and knowledge (Handayani and Sinulingga, 2019). Additionally, for the company, human capital is considered as a core. The

role of human resources in the future of companies countered as crucial, even though mentioning of capital for the HR widely not seems to be embraced by the people of business. The continuity of human resources counted as capital exits over time and the businesses dynamic environments and scientific progress (Suryani et al., 2017). The advantages of HR compared to other factors of production in a company's competitive strategy that is inclusive of a special enterprise, entrepreneurship and innovation, different capabilities of products and services, unique quality which could be developed according to needs.

Using the intentions of renewable energy countered as dominant sources that contribute to various elements significant for

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companies. Whether discussing individual elements of companies or singly, the intentions of using renewable energy positively exit between all the relevant factors. The importance of renewable energy dominates among economic grounds and companies (Ari and Yikmaz, 2019; Chen et al., 2018). Link of renewable energy exits in performance of companies whether having positive or negative interpretations. Various factors contribute towards the company performance, while the intention of using renewable energy positively exits among the contributions (Bozorgparvar et al., 2018). Plenty of factors influences the performance of companies where intellectual human capital dominates an important one, while the using of renewable energy strongly inserts the effects among them. Various intentions are used to enhance the performance of companies whereas the existence of renewable energy dominates among the intentions for enhancing performance (Demirbag and Yilmaz, 2020). Training and development countered as eminent sources for company performance, while the use of renewable energy and its intentions puts significant impact between them. Peoples are recruited and placed in various sites for increasing the performance but the importance of renewable energy intentions and its usage inserts important aspects among them (Dogan and Ozturk, 2017). The effect of using intentions of renewable energy exits between the factors in companies that are used to enhances the level of performance.

There are five components of human capital or human resources which are named as organizational climate, individual capability, leadership, workgroup effectiveness, and individual motivation (Handayani and Sinulingga, 2019). The determination of a company's values is dependent on the components of human capital and HR which has a variant role in the creation of human capital of companies. Therefore, given the enormous role of HR in the company, the company's management should be more proactive in making HR as a human capital that must be given attention and continuous development with significant variations in the environment of businesses (Omran and Baharuddin, 2017). This study aimed to conduct eminent review both empirically and theoretically about the role of human capital or human resources in the company's performance improvement. The overview on human capital in Indonesia 2008-2017 are reported in Figure 1.

Attention to human resources and HC considered as the main producing factors for most companies is often under-ranked compared to other factors of production such as capital, technology, and money. Many company leaders are less aware that the profits derived by the company come from human capital, this is because the company's activities are seen more from the perspective of the business (Hunter et al., 2017). Companies are not seen as a unit by the leaders of companies which contain unique skills and knowledge, or unique parts of business elements that could distinguish products and services in the competitive markets from competitors.

### 2. LITERATURE REVIEW

There is the relevance of human capital which could be interpreted as human resources value of the economy that is linked to the commitment and energy, ideas, ability, innovation, and knowledge. The combination of human capital is linked with the innovation, skills, knowledge and the person ability for performing duties in creating values to the goal achievements (Korauš et al., 2017). The contributions of human capital in sort of added value formations for performing works and tasks could provide revenue sustainabilities for organizations in future. In the intellectual capital, human capital is considered as lifeblood, an eminent source of improvement and innovation, while also considered as an eminent component which has difficulty in measurement (Ferreira and Franco, 2017). Studies enumerated human capital into three elements of combination that named as (1) talent and creativity, namely intelligence, person's learning ability, and imagination, (2) traits and characters that took for work, for instance, commitment, energy, reliability, intelligence, and positive attitude, (3) motivations for goals orientation, team spirit, knowledge and information (Adelere, 2017). The literature further described human capital that consists of things namely: time, effort, behaviour, and ability which are all employees controlled and owned. Studies further mentioned the relevance of company expenses that are linked to human resources might be seen as human capital investments (Luftman et al., 2017). For instance, programs of training which are aimed for adding values of employees must be focused on financing in the future.

Studies widely contributed the intention of using renewable energy an important source that significantly contributes towards various factors. However, the significance of renewable energy positively dominates among the factors that exit for company performance. The eminent usage of renewable energy positively enumerated in wide literature recalling the effects on factors influencing the company's performance (Hai et al., 2017). Different capabilities are used in wide literature for the increase of performance in companies but the prevalence of renewable energy intentions positively exits between them. The literature discussed the intentions of using renewable energy widely with various factors where the dominance of renewable energy has lasted the impacts with significant enumerating measures (Higueras-Castillo et al., 2019). The positive relationship between intellectual human capital and company performance dominates in vast literature but the importance of renewable energy could not be overlooked. The role of renewable energy intentions relates to the intellectual human capital which is linked with the performance of companies (Husin and Alrazi, 2017). Although, many factors contribute eminence in companies the prevalence of intellectual capital is significant where the intentions of using renewable energy put significant impact. Intentions of using renewable energy contribute various measures on intellectual capital, while the existence of company performance among them is also important.

For the improvement of the performance of companies as possible optimal, there is a requirement of professional and efficient human resource management. To face different challenging situations in the environment of businesses both externally and internally, the conducting of a definite process of human resource management is required by the managers of HR which could establish human capital (Behera and Mohapatra, 2017). While reviewing studies, the six dominant factors in HRM have a significant impact on the performance of the business and could also improve the competitivity of companies. Employees

placement and recruitment is an eminent process with significant importance for the companies. For the insertion of people which could be imminent for the achievement of objectives, the first step belongs to the conducts of proper placements and recruitments in fields (Iamsomboon et al., 2020). Recruitments through human resources are considered as a process of potential withdrawals and identification of employees out of the company over the time for activities of operations. Programs of recruitments are established for evaluating the right person having talent and considerably countered as capable of vacant designations fulfilment at different stages in the organizations (Manjula and Balachandra, 2017). The success of the company in the future depends very much on the selection made on the recruitment of HR that will be accepted. It's not easy to choose the right HR in the right place. Therefore it is necessary to carry out a testing and screening process in stages both directly and indirectly. The HR selection process requires the right tools and methods to estimate the quality of prospective employees (Harlow, 2017). Therefore, the test to be carried out has been tested for validity and reliability.

The process of training employees exits in literature with a variety of impacts on companies, whether it costs or enhance the performance but the intentions of using renewable energy could prevail with dominance among them. Renewable energy could have a positive influence on the development and training in the various areas which are required for the company's performance (Kahia et al., 2017). The prevalence of renewable energy positively dominates among the factors of training and development of employees which are used for company performance but could also inert positive contribution to renewable energy intentions. Among the development and training of employees in organizations the existence of energy dominates in far literature with various examples (Komendantova and Yazdanpanah, 2017). The role of intentions of using renewable energy prevail upon the employees' rehabilitation which robustly influences the performance of companies. Several procedures are adopted in literature for the employee's induction where renewable energy significantly exits on the measures (Oduor, 2017). For the renewable energy enumerations, the role of placement and recruitment are widely elaborated in studies but the eminence of renewable energy puts significant impacts upon the performance of companies and recruitments and placements.

For anticipating the rapid environmental changes, development and training is a significant element for the companies. The literature stated: "Training and development are terms of reference to planned efforts designed to facilitate the acquisition of relevant skills, knowledge, and attitudes by organizational members." Various studies mentioned development and training through arguments of relevance with plans of businesses which are performed to the achievement of mastery employees attitude, skills, organization members, and knowledge (Ikram and Hanim, 2020). The dominant focus is upon the development which helps for improving the abilities of decision making and human relations broadening for the managements whether middle level or upper level while for the lower-level employees, training intends (implementation). Organizations that achieve higher performance and can attain high levels usually have HR reliability with the

robust motivation of work and robust commitments for achieving the missions and goals of companies (Hamdan et al., 2017). Performance of the companies could be improved optimally if the performance management of HR strives in all dimensions in organizational structures of companies. The literature described the inclusion of expected goals of companies: to attain the significant information that relates to the decisions of compensation and promotion, and the performance evaluation of employees at both levels whether managerial or subordinate (Obeidat et al., 2017). Therefore, managers effectiveness is required for the employees' valuation, management, assessment, and developments as well as continuity in performance evaluation, coaching and feedback and poor performance consequences management.

Various measures are used through the steps of placement and recruitment but the existence of intentions of using renewable energy could influence the measures through a variety of channels as stated in the literature. The use of energy resource has been positively influenced the growth of the economy around the globe (Nawaz et al., 2019). The majority of elements are designed in company procedures to attain performance forecasted but the existence of renewable energy intentions among the elements dominates in studies (Rezaei and Ghofranfarid, 2018). Various courses of renewable energy are used to establish links with countries and companies but the ultimate cooperation elements significantly enumerate the possible eminence of renewable energy. Studies used a variety of elements in the company's where different strategic measures help to enhances performance whereas the intentions of using renewable energy insert various elements that put effects among the strategies (Shakeel and Rahman, 2018). With the relevance of different factors, intentions of renewable energy usage positively described among the literature. Intellectual capital is considered as a positive key contributor among the economy whereas the intentions of using renewable energy also dominate in the ground of economy for plenty of reasons (Uyar and Beşikci, 2017).

## 3. RESEARCH METHOD

The motive of the ongoing study is to examine the impact of intellectual capital and HR practices on the company's performance along with the moderating role of intention to use of renewable energy. The data has been gathered by using the questionnaires from the respondents. A personal visit has been conducted and distributed around 740 questionnaires but after one month only 510 questionnaires have been received that have 68.92% response rate. The PLS-SEM has been conducted for the analysis of the data that has been collected from the respondents. The model of the study is very complex and the smart-PLS provided the best estimation in this case. The variables that have been adopted in the ongoing study consist of the one predictive variable named as Company's performance (CP) that has five items along with one moderator such as the intention to use of renewable energy (IURE) that has four items. In addition, the present research also took three predictors such as intellectual human capital (IHC) that has seven items, training and development (TD) that has five items and recruitment and placement (RP) that has four items. These variables along with their links are mentioned in Figure 2.

Figure 1: Overview on Human Capital in Indonesia 2008-2017



Source: Word Economic Forum (2017)

Figure 2: Theoretical Framework

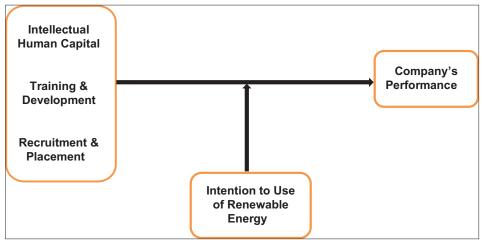
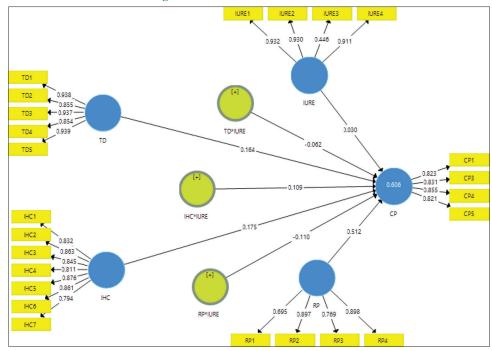


Figure 3: Measurement model assessment



Source: Authors

#### 4. RESULTS

The findings of the ongoing research include the reliability along with validity analysis such as convergent along with the discriminant validity. In addition, the analysis also includes path analysis related to hypotheses testing. Firstly, the convergent validity has been tested by the study that highlighted the links among the items. The figures show that high values of AVE and loadings than 0.50 while high values of CR and Alpha than 0.70. These figures highlighted that high linkage among the items and valid convergent validity. These figures have been mentioned in Table 1.

Secondly, the discriminant validity has been tested with the help of Fornell Larcker and cross-loadings that highlighted the links among the constructs. The figures show that the values that show the links with construct itself are larger than the links with other constructs. These figures highlighted that no high linkage among the constructs and valid discriminant validity. These figures have been mentioned in Tables 2 and 3.

Thirdly, the discriminant validity has been checked by using Heterotrait Monotrait (HTMT) ratio. The figures show that the values of ratios are not larger than 0.90. These figures highlighted that no high linkage among the constructs and valid

**Table 1: Convergent validity** 

| C / / Convergent variatey |              |          |       |       |       |  |  |  |
|---------------------------|--------------|----------|-------|-------|-------|--|--|--|
| Constructs                | Items        | Loadings | Alpha | CR    | AVE   |  |  |  |
| Company's                 | CP1          | 0.823    | 0.852 | 0.900 | 0.693 |  |  |  |
| performance               | CP3          | 0.831    |       |       |       |  |  |  |
|                           | CP4          | 0.855    |       |       |       |  |  |  |
|                           | CP5          | 0.821    |       |       |       |  |  |  |
| Intellectual human        | IHC1         | 0.832    | 0.931 | 0.944 | 0.707 |  |  |  |
| capital                   | IHC2         | 0.863    |       |       |       |  |  |  |
| •                         | IHC3         | 0.845    |       |       |       |  |  |  |
|                           | IHC4         | 0.811    |       |       |       |  |  |  |
|                           | IHC5         | 0.876    |       |       |       |  |  |  |
|                           | IHC6         | 0.861    |       |       |       |  |  |  |
|                           | IHC7         | 0.794    |       |       |       |  |  |  |
| Intention to use of       | IURE1        | 0.932    | 0.831 | 0.893 | 0.690 |  |  |  |
| renewable energy          | IURE2        | 0.930    |       |       |       |  |  |  |
|                           | IURE3        | 0.446    |       |       |       |  |  |  |
|                           | <b>IURE4</b> | 0.911    |       |       |       |  |  |  |
| Recruitment and           | RP1          | 0.695    | 0.835 | 0.890 | 0.671 |  |  |  |
| placement                 | RP2          | 0.897    |       |       |       |  |  |  |
| •                         | RP3          | 0.769    |       |       |       |  |  |  |
|                           | RP4          | 0.898    |       |       |       |  |  |  |
| Training and              | TD1          | 0.938    | 0.944 | 0.958 | 0.820 |  |  |  |
| development               | TD2          | 0.855    |       |       |       |  |  |  |
|                           | TD3          | 0.937    |       |       |       |  |  |  |
|                           | TD4          | 0.854    |       |       |       |  |  |  |
|                           | TD5          | 0.939    |       |       |       |  |  |  |

Table 2: Fornell Larcker

|      | CP    | IHC   | IURE  | RP    | TD    |  |  |
|------|-------|-------|-------|-------|-------|--|--|
| CP   | 0.832 |       |       |       |       |  |  |
| IHC  | 0.421 | 0.841 |       |       |       |  |  |
| IURE | 0.446 | 0.499 | 0.831 |       |       |  |  |
| RP   | 0.721 | 0.365 | 0.438 | 0.819 |       |  |  |
| TD   | 0.510 | 0.404 | 0.503 | 0.414 | 0.905 |  |  |

discriminant validity. These figures have been mentioned in Table 4 and Figure 3.

Finally, the path analysis has been executed for the testing of the hypotheses of the study and the figures show that positive association among the intellectual human capital, and HR practices such as training and development, recruitment and placement and company's performance. In addition, intention to use of renewable energy has positively moderated among the links of intellectual human capital, and the company's performance. However, intention to use of renewable energy has insignificantly and negatively moderated among the links of HR practices such as training and development, recruitment and placement and company's performance. These links are shown in Table 5 and Figures 4-7.

### 5. DISCUSSIONS

Variant performances could be produced by companies if companies are managed by various people, means that managing the assets of the same company by various HR could generate variant added values. Companies that own tangible assets are considered as passive without HR which could generate and manage value for companies as concluded by the studies (McDowell et al., 2018). Different studies proved the relationship between the process of HRM and performance of the companies. In the 1980s, studies

**Table 3: Cross-loadings** 

|       | CP    | IHC   | IURE  | RP    | TD    |
|-------|-------|-------|-------|-------|-------|
| CP1   | 0.823 | 0.324 | 0.305 | 0.598 | 0.381 |
| CP3   | 0.831 | 0.346 | 0.4   | 0.625 | 0.494 |
| CP4   | 0.855 | 0.365 | 0.437 | 0.606 | 0.45  |
| CP5   | 0.821 | 0.366 | 0.337 | 0.569 | 0.364 |
| IHC1  | 0.33  | 0.832 | 0.405 | 0.308 | 0.298 |
| IHC2  | 0.353 | 0.863 | 0.422 | 0.286 | 0.346 |
| IHC3  | 0.321 | 0.845 | 0.397 | 0.279 | 0.311 |
| IHC4  | 0.302 | 0.811 | 0.435 | 0.238 | 0.359 |
| IHC5  | 0.389 | 0.876 | 0.435 | 0.323 | 0.364 |
| IHC6  | 0.417 | 0.861 | 0.437 | 0.378 | 0.376 |
| IHC7  | 0.342 | 0.794 | 0.403 | 0.314 | 0.312 |
| IURE1 | 0.418 | 0.419 | 0.932 | 0.408 | 0.465 |
| IURE2 | 0.421 | 0.375 | 0.93  | 0.443 | 0.473 |
| IURE3 | 0.177 | 0.67  | 0.446 | 0.152 | 0.19  |
| IURE4 | 0.407 | 0.399 | 0.911 | 0.381 | 0.47  |
| RP1   | 0.423 | 0.207 | 0.348 | 0.695 | 0.284 |
| RP2   | 0.723 | 0.369 | 0.35  | 0.897 | 0.408 |
| RP3   | 0.501 | 0.245 | 0.34  | 0.769 | 0.247 |
| RP4   | 0.655 | 0.34  | 0.41  | 0.898 | 0.387 |
| TD1   | 0.465 | 0.344 | 0.46  | 0.365 | 0.938 |
| TD2   | 0.459 | 0.395 | 0.446 | 0.398 | 0.855 |
| TD3   | 0.468 | 0.345 | 0.462 | 0.363 | 0.937 |
| TD4   | 0.453 | 0.399 | 0.448 | 0.394 | 0.854 |
| TD5   | 0.463 | 0.344 | 0.457 | 0.352 | 0.939 |

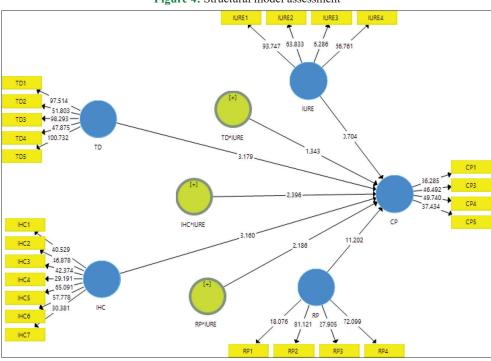
**Table 4: Heterotrait Monotrait ratio** 

|             | CP    | IHC   | IURE  | RP    | TD |
|-------------|-------|-------|-------|-------|----|
| CP          |       |       |       |       |    |
| IHC         | 0.468 |       |       |       |    |
| <b>IURE</b> | 0.516 | 0.651 |       |       |    |
| RP          | 0.833 | 0.398 | 0.513 |       |    |
| TD          | 0.566 | 0.429 | 0.554 | 0.457 |    |

Table 5: Path analysis

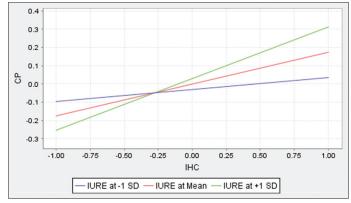
| Relationships             | Beta   | S.D.  | t-statistics | p-values | L.L.   | U.L.   |
|---------------------------|--------|-------|--------------|----------|--------|--------|
| IHC $\rightarrow$ CP      | 0.175  | 0.055 | 3.160        | 0.002    | 0.062  | 0.277  |
| IHC*IURE $\rightarrow$ CP | 0.109  | 0.045 | 2.396        | 0.017    | 0.017  | 0.198  |
| $RP \rightarrow CP$       | 0.512  | 0.046 | 11.202       | 0.000    | 0.416  | 0.594  |
| $RP*IURE \rightarrow CP$  | -0.110 | 0.050 | 2.186        | 0.029    | -0.219 | -0.023 |
| $TD \rightarrow CP$       | 0.164  | 0.052 | 3.179        | 0.002    | 0.066  | 0.267  |
| $TD*IURE \rightarrow CP$  | -0.062 | 0.046 | 1.343        | 0.180    | -0.141 | 0.033  |

Figure 4: Structural model assessment



Source: Authors

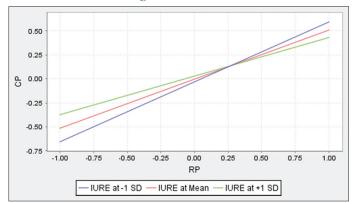
Figure 5: IHC\*IURE



Source: Authors

empirically mixed the findings to the link among the performance of companies and human capital. Authors examined the relation among the performance of business and planning of HR and found no correlation among them (Oduor, 2017). These findings are supported by literature based on surveys which conclude no relation among corporate performance financially and practices of HR. while empirical studies in the 1990s now prove more positive and dominant link among the performance of the company and human capital. Variant studies conducted the relation among the performance of companies and capital investments dominating

Figure 6: RP\*IURE

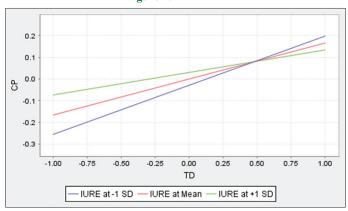


Source: Authors

the 366 companies in the UK. Findings show the association of more HR with low turnover labour which can produce higher profits per worker but low productivity (Kweh et al., 2019). By the performance estimation, there is the existence of a robust link between financial performance and productivity of HR.

Different authors widely discussed the elements of renewable energy in various studies with the dominance of measures exits in it. The use of renewable energy existed between various factors that are used to interpret the relationships and influences (Wojuola

Figure 7: TD\*IURE



Source: Authors

and Alant, 2017). Even though renewable energy is countered as an eminent source for building of collaborating relationships but the effective use of renewable energy put significance among the relationship. Authors used renewable energy at various stages for the interpretation of relationships and effects though various modes of examinations (Dogan and Ozturk, 2017). The contributions toward companies are performed through enormous channels, while the reliance on renewable energy could put all possible measures among the contributing elements. The link among the development of HR and training with the performance of a company is carried out by various authors. Employees skills and knowledge through the activities of training become dominant in improving the performance of the company. Authors state the market competition where the company successfully dealing is primarily determined by HC, not PC and so the company is encouraged to invest in various training to increase the abilities, skills and knowledge of employees more compared to the competitors (Gracioli Camfield et al., 2018). Therefore, company expenditures for HR training and development activities are eminent to increase and maintain employee knowledge and expertise to be able to create a sustainable competitive advantage.

A significant planned effort termed by the development and training in the companies to improve employees abilities, skills and knowledge. Furthermore, added the similar two concepts of development and training, namely to increase abilities, skills and knowledge. However, purposely judging, generally, twice concepts could be differentiated. For the increasing of abilities to perform specific jobs, the focus is on training at the moment, and for performing the work, knowledge enhancement is focused through development in the future, performed through the approach integrated with variant activities to change the behaviour of works (Arifah, 2020). If the knowledge of individual based on strength maintained and managed, the achievement of competitive advantage could be dominant. Authors stated the determination of the success of companies is based on the abilities of companies to manage the asset of knowledge. Companies could not generate knowledge despite using interactions and actions of employees.

Compensation and rewards to continue to be able to maintain and improve the owned HR qualities. The organization is required to provide appropriate compensation and appreciation to its employees. The company's goals are to encourage company competitiveness, align individual/group work goals with company goals, and to strengthen positive behaviour towards customers. Also, employee involvement in the design of compensation and rewards programs, an explanation of the workings of the compensation and reward systems provided by the company, the combinational use of non-financial and financial rewards and compensation components that distinguish between basic salary, incentives and variable salary are a positive thing for companies to increase employee participation (Alzuod et al., 2017). Compensation planning by a company is a strategy related to how a company positions the level of compensation given compared to its competitors. Besides compensation also illustrates how the company provides rewards to employees. With good compensation planning, it is expected that employees will be able to be maintained, especially for employees who have good performance.

## 6. CONCLUSION

Rapidly increasing literature have attempted to enumerate the relationship between the performance of a firm and human resources. This paper tries to carry out a brief review both theoretical and empirical link among the performance of companies and human capital, and the importance of HR company managers that how their support is linked with the significant performance. Robust performance is eminent for the companies to enhance the value of the company that can satisfy all parties, especially stockholders. The dominance of elected factors significantly influences the performance of companies whether for enhancing or disrupting measures, while the use of renewable energy also attained much importance among them. The role of intentions of using renewable energy positively influence the relationships that are countered in this study for evaluating the impacts on the company's performance. Although the company's performance could be evaluated by various means the elected factors significantly elaborated the impacts whereas the prevalence of using renewable energy intentions inserts moderating effects among them. Between the elected factors in this study used to enhance the performance of companies, the use of intentions of renewable energy positively inserts role between the factors affecting the relationship.

With all the limitations, especially the theoretical review that has not been completed, this paper is expected to provide input for companies to prepare higher quality human resources in improving the company's best performance. Company leaders are required to realize at this time about the benefits derived by the company come from human capital, not the company's activities are seen from a business perspective. Leaders of the companies are required to view companies as units which contain significant sets of skills and knowledge, or uniqueness.

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